

Adaptive Business Intelligence (ABI)

Technology Curricular Unit (UTC) proposal for the MAP-I PhD Program

A – Programmatic Component

1. Motivation

Nowadays, business organizations are increasingly moving towards decision-making processes that are based on information. **Business Intelligence (BI)** is an umbrella term that includes methodologies, architectures, tools, applications and technologies to enhance managerial decision making [1]. The goal of BI is to: access data from multiple sources, transform these data into information and then into knowledge.

Very recently, a new trend emerged in the marketplace called **Adaptive Business Intelligence (ABI)** [2]. Besides transforming data into knowledge, ABI also includes the decision-making process. BI systems often include elements of databases, data warehouses and data mining [1], while ABI systems encompass two additional modules: **forecasting** [3] and **optimization** [4], in order to enhance adaptability. In effect, adaptability is a vital component of any intelligent system and this issue is expected to gain popularity in the next years. The final ABI goal is to use computer systems that can adapt to changes in the environment, solving complex real-world problems with multiple objectives, in order to aid business managers to make better decisions, increasing efficiency, productivity and competitiveness.

Although being a recent field, the topics covered by ABI (i.e. data mining, forecasting, modern optimization and adaptive systems) have a large research community, with several prestigious international scientific journals (e.g. Data Mining Knowledge Discovery, Decision Support Systems, Machine Learning, IEEE Trans. Neural Networks, International Journal of Forecasting, IEEE Trans. Evolutionary Computation, Journal of Heuristics, Applied Soft Computing) and conferences (e.g. ACM KDD, ACM CIKM, ACM ICIS, IEEE ICDM, IEEE IJCNN, IEEE CEC) available.

There are also several international examples of Computer Science PhD programs that include ABI topics, such as:

- Carnegie Mellon University (CMU), USA:
 - **Ph.D. Program in Computer Science** (machine learning, optimization);
 - **Ph.D. Program in Computation, Organizations and Society** (machine learning and advanced artificial intelligence concepts);
 - **Ph.D. Program in Machine Learning** (data mining, machine Learning, database management systems, optimization);
- Stanford University, USA:
 - **Ph.D. in Computer Science** (databases, data mining, machine learning, modern optimization)
- Berkeley University of California, USA:
 - **Ph.D. in Computer Science**, specialization ins Communication, Computation and Statistics (database management systems, data mining, decision support);
- University of Texas at Austin, USA:

- **Ph.D. in Computer Science** (database systems, data mining, machine learning, neural networks, reinforcement learning);
- Auburn University, USA:
 - **Ph.D. in Computer Science and Software Engineering** (database Systems, artificial intelligence, machine learning, evolutionary computation and modern optimization, neural networks)

The proposed ABI unit had already two previous MAP-I editions:

- **2008/09** lective year, at University of Porto (<http://www.map.edu.pt/i/2008/courses>); and
- **2010/11** lective year, at University of Minho (<http://www.map.edu.pt/i/2010/Courses>). Note: an anonymous questionnaire was launched in the ABI e-learning system and the students average response was 83% (where 100% means I completely agree) to the question: “this teaching unit is useful for the PhD program”.

2 Objectives and Learning Outcomes

To learn about the basic ABI concepts, including: characteristics of complex business problems, BI and ABI, data mining, prediction, modern optimization and adaptability;

To master the state of the art of ABI methods and models and tools;

To perform a review essay over an advanced research ABI topic;

To apply ABI in real-world applications.

3 Detailed Program

1 - Introductory ABI concepts: characteristics of complex business problems, BI and ABI, data mining, prediction, optimization and adaptability, state of the art.

2 – Using prediction and optimization to build adaptive systems: application of data mining models and techniques in ABI (e.g. decision trees, neural networks, support vector machine, learning classifier systems, hierarchical and relational clustering, inductive logic programming), application of optimization techniques in ABI (e.g., heuristic search, hill-climbing, tabu-search, evolutionary computation).

3 - Conducting ABI projects and case studies: CRISP-DM, ABI applied to real-world problems (e.g. Finance, Economy, Marketing).

4 - Exploration of ABI tools: DM and optimization tools (e.g. R, WEKA, SAS Enterprise Miner, Rapidminer, Evolution Machine, SCS-C, Aleph, Moss), BI tools (e.g., SAS, MS SQL Server).

4 Teaching Methodology and Evaluation

Four teaching methodologies will be applied:

1 Lecture exposition of key ABI issues.

2 Active learning (e.g. think-pair-share, in-class teams [5]).

3 Case-based learning.

4 Project based learning;

Evaluation will include three elements:

A - review of ABI research article(s) (20%); and

B - an ABI project that describes the application of ABI tools to real-world datasets (80%);

5 Bibliography

Cited references:

- [1] E. Turban, R. Shard, J. Aronson and D. King, Business Intelligence – A Managerial Approach, Pearson Prentice-Hall, New Jersey, USA, 2008.
- [2] Z. Michalewicz, M. Schmidt, M. Michalewicz and C. Chiriach, Adaptive Business Intelligence, Springer-Verlag, Leipzig, Germany, 2007.
- [3] S. Makridakis, S. Wellwright and R. Hyndman, Forecasting: Methods and Applications, John Wiley & Sons, New York, USA, 1998.
- [4] S. Ruhul, M. Masoud and X. Yao (Eds.), Evolutionary Optimization, Springer-Verlag, 2002.
- [5] D. Johnson, R. Johnson and K. Smith, Active Learning: Cooperation in the College Classroom, 2nd edition, Edina, Interaction Book Company, 1998.

Additional references:

- [6] Michalewicz, Z. and Fogel, D. B. (2000). How to Solve It: Modern Heuristics. 2nd edition, Springer.
- [7] Michalewicz, Z., Schmidt, M., Michalewicz, M. and Chiriach, C. (2005). Case study: an intelligent decision support system. In IEEE Intelligent Systems, 20(4):44-49.
- [8] Michalewicz, Z., Schmidt, M., Michalewicz, M. and Chiriach, C. (2007). Adaptive Business Intelligence: Three Case Studies, In Evolutionary Computation in Dynamic and Uncertain Environments, pp. 179-196, Springer.
- [9] Turban, E., Jay, E., Liang, T. and McCarthy, R. (2005). Decision Support Systems and Intelligent Systems. Prentice Hall (BGUM).

B Lecture Team

1. Summary

The lecture team includes the three members of the previous two ABI editions (MAP-I 2008/9 and 2010/11). **Manuel Filipe Santos (MFS)** and **Paulo Cortez (PC)** belong to the Business Intelligence Group (BIG) of the Algoritmi R&D Centre (evaluated as “**Very Good**” by FCT), University of Minho. Both research on Adaptive Business Intelligence, Decision Support Systems and Data Mining. MFS performed his PhD in Distributed Learning Classifier Systems, while PC performed his PhD in Forecasting, Neural Networks and Evolutionary Optimization. **Rui Camacho (RC)** is from the Laboratory of Artificial Intelligence and Decision Support (LIAAD R&D centre, evaluated as “**Very Good**” by FCT), University of Porto. RC researches in Inductive Logic Programming and Data Mining. For more details, see the CVs in section B.3.

The team is willing to write didactic texts related to this unit. If necessary and funds are available, one of the team members can visit CMU for the curricular unit accreditation.

2. Coordinator

Manuel Filipe Santos (MFS)

3. CVs

3.1 Manuel Filipe Santos

Biography: Manuel Filipe Santos received his Ph.D. in Computer Science (Artificial Intelligence) from the University of Minho (UMinho), Portugal, in 2000. He is associate professor at the Department of Information Systems, UMinho, teaching undergraduate and graduate classes of Business Intelligence and Decision Support Systems. He is also researcher at the Business Intelligence Group (big.dsi.uminho.pt) of the R&D Algoritmi Centre, with the current research interests:

- Business Intelligence and Decision Support Systems;
- Data Mining and Machine Learning (Learning Classifier Systems);
- Grid Data Mining.

Relevant publications in the last 5 years:

His most significant publications for the field in the last 5 years are:

- [1] Á. Silva, P. Cortez, M.F. Santos, L. Gomes and J. Neves. Rating organ failure via adverse events using data mining in the intensive care unit. In *Artificial Intelligence in Medicine*, Elsevier, In Press (ISI impact factor 1.882).
- [2] H. Quintela, M. F. Santos and P. Cortez. Real-Time Intelligent Decision Support System for Bridges Structures Behavior Prediction. In J. Neves, M. F. Santos and J. Machado (Eds.), *Progress In Artificial Intelligence, 13th EPIA Portuguese Conference on Artificial Intelligence, Lecture Notes in Computer Science 4874*, pp. 124-132, Guimarães, Portugal, December, 2007. Springer, ISBN 978-3-540-77000-8 (ISI proceedings).
- [3] M.F. Santos, P. Cortez, J. Pereira and H. Quintela. Corporate Bankruptcy Prediction using Data Mining Techniques1. In A. Zanasi, C. Brebbia and N. Ebecken (Eds.), *Data Mining VII - Data, Text and Web Mining, and their Business Applications, WIT Transactions of Information and Communication Technologies*, vol. 37, pp. 349-357, 2006. WIT Press, UK, ISBN:1-84564-178-7, ISSN:1743-4463 (ISI proceedings).
- [4] Á. Silva, P. Cortez, M.F. Santos, L. Gomes and J. Neves. Mortality assessment in intensive care units via adverse events using artificial neural networks. In *Artificial Intelligence in Medicine*, Elsevier, 36 (3): 223-234, 2006 (ISI impact factor 1.882).
- [5] Tiago Miranda; António G Correia; Manuel F Santos; Luís R Sousa; Paulo Cortez NEW MODELS FOR STRENGTH AND DEFORMABILITY PARAMETERS CALCULATION IN ROCK MASSES USING DATA MINING TECHNIQUES ASCE's International Journal of Geomechanics, 2010 20-30.
- [6] Ana Azevedo, Manuel Santos, A Perspective on Data Mining Integration with Business Intelligence in "Knowledge Discovery Practices and Emerging Applications of Data Mining: Trends and New Domains", IGI Global 2010, ISBN 978-1-60960-069-3.
- [7] Henrique Santos; Manuel Filipe Santos; Wesley Mathew Supervised Learning Classifier System for Grid Data Mining Data Mining: Trends and New Domains, Viena, Intech, 2010, ISBN 978-953-7619-X-X.

- [8] Júlio Duarte, Maria Salazar, Cesar Quintas, Manuel Santos, José Neves, António Abelha and José Machado Data Quality Evaluation of Electronic Health Records in the Hospital Admission Process, IEEE/ACIS 2010 Japan August, 2010 (ISI proceedings).
- [9] Modelling intelligent behaviours in multi-agent based HL7 services, IEEE/ACIS 2010 Japan, August, 2010 (ISI proceedings).
- [10] I. A. Iurgel; R. E. da Silva; M. F. dos Santos Towards virtual actors for acting out stories Edutainment 2010, China, August, 2010 (ISI proceedings).
- [11] Manuel Filipe Santos; Wesley Mathew; Henrique Dinis Santos, Grid Data Mining by means of Learning Classifier Systems and Distributed Model Induction, GECCO 2011, July, Dublin.
- [12] Filipe Portela, Manuel Filipe Santos, Marta Vilas-Boas, A Pervasive Approach to a Real-Time Intelligent Decision Support System in Intensive Medicine, accepted to be published in a book of Communications in Computer and Information Science, Springer-verlag, 2011.

Participation in R&D projects in the last 5 years:

He participated in various R&D projects, being Principal Investigator of 2 projects, namely:

Intcare – Intelligent Decision Support System for Intensive Care Medicine

Gridclass – Learning Classifier Systems for Grid Data Mining

Supervision of Graduate Students:

Supervised 13 MSc theses and 2 PhD theses. Currently he is supervising 9 PhD students.

Other relevant topics of his CV:

- **Co-organized** the EPIA 2007 – 13th Portuguese Conference on Artificial Intelligence.
- **Reviewer** of several conferences (e.g. AAMAS, EPIA, ICEIS, ICAART, MEDI) and journals (e.g. European Journal of Operational Research, Intelligent Decision Making Support Systems);
- **Co-organizer of** the Knowledge Discovery and Business Intelligence - KDBI 2009 and 2011 thematic track of EPIA; WISA/CISTI 2011 and Intelligent Systems/ESM 2011.

3.2 Paulo Cortez

Biography:

Paulo Cortez (PhD in Computer Science) is an **Associate Professor** at the Department of Information Systems, **University of Minho**, where he teaches undergraduate and graduate classes of Computer Programming and Business Intelligence. He is also researcher at the Business Intelligence Group of the R&D Algoritmi Centre, with the research interests including (<http://www3.dsi.uminho.pt/pcortez>):

- Business Intelligence and Decision Support Systems;
- Data Mining and Machine Learning;
- Neural Networks and Evolutionary Computation;
- Forecasting.

Relevant publications in the last 5 years:

He is co-author of more than sixty publications in international conferences and journals (e.g. published by IEEE, Elsevier or Springer). His relevant publications in the last 5 years are:

- [13] P. Cortez, M. Rio, M. Rocha and P. Sousa. Multiscale Internet Traffic Forecasting using Neural Networks and Time Series Methods. In **Expert Systems**, Wiley-Blackwell, In press (ISI impact factor 1.231).
- [14] C. Lopes, P. Cortez, P. Sousa, M. Rocha and M. Rio. Symbiotic filtering for spam email detection. In **Expert Systems with Applications**, Elsevier, 38(8):9365-9372, August 2011.
- [15] M. Rocha, P. Sousa, P. Cortez and M. Rio. Quality of Service Constrained Routing Optimization using Evolutionary Computation, In **Applied Soft Computing**, Elsevier, Elsevier, 11(1):356-364, 2011 (ISI impact factor 2.415, Scopus)
- [16] P. Cortez and M. Embrechts. Opening Black Box Data Mining Models Using Sensitivity Analysis. In Proceedings of the 2011 **IEEE Symposium on Computational Intelligence and Data Mining (CIDM)**, pp. 341-348, Paris, France, April, 2011 (ISI proceedings).
- [17] P. Cortez, Sensitivity Analysis for Time Lag Selection to Forecast Seasonal Time Series using Neural Networks and Support Vector Machines, In Proceedings of the **IEEE International Joint Conference on Neural Networks IJCNN**, pp. 3694-3701, Barcelona, Spain, July, 2010. (ISI proceedings).
- [18] P. Cortez, Data Mining with Neural Networks and Support Vector Machines using the R/rminer Tool, In P. Perner (Ed.), **Advances in Data Mining, Proceedings of 10th Industrial Conference on Data Mining**, Berlin, Germany, Lecture Notes in Artificial Intelligence 6171, pp. 572-583, Berlin, Germany, July, 2010 (Scopus)
- [19] P. Cortez, A. Cerdeira, F. Almeida, T. Matos and J. Reis. Modeling wine preferences by data mining from physicochemical properties. In **Decision Support Systems**, Elsevier, 47(4):547-553, 2009. ISSN: 0167-9236. (ISI impact factor 1.873, Scopus, ACM Portal)
- [20] R. Costa, N. Cachulo and P. Cortez. An Intelligent Alarm Management System for Large-Scale Telecommunication Companies. In L. Lopes et al. (Eds.), **Progress in Artificial Intelligence, 14th Portuguese Conference on Artificial Intelligence (EPIA'2009)**, Lecture Notes in Artificial Intelligence 5816, pp. 386-399, Aveiro, Portugal, October, 2009. Springer. ISBN-10 3-642-04685-1. (34% acceptance rate, ISI proceedings, Scopus, DBLP)

- [21] Á. Silva, P. Cortez, M.F. Santos, L. Gomes and J. Neves. Rating organ failure via adverse events using data mining in the intensive care unit. In **Artificial Intelligence in Medicine**, Elsevier, 43 (3): 179–193, 2008 (ISI impact factor 1.882).
- [22] H. Quintela, M. F. Santos and **P. Cortez**. Real-Time Intelligent Decision Support System for Bridges Structures Behavior Prediction. In J. Neves, M. F. Santos and J. Machado (Eds.), **Progress In Artificial Intelligence, 13th EPIA Portuguese Conference on Artificial Intelligence**, Lecture Notes in Computer Science 4874, pp. 124-132, Guimarães, Portugal, December, 2007. Springer, ISBN 978-3-540-77000-8 (*ISI proceedings*).
- [23] M. Rocha, **P. Cortez** and J. Neves. Evolution of Neural Networks for Classification and Regression. In **Neurocomputing**, Elsevier, 70 (16-18):2809-2816, October, 2007 (*ISI impact factor 0.790*).
- [24] **P. Cortez**, M. Rio, P. Sousa and M. Rocha. Topology Aware Internet Traffic Forecasting using Neural Networks. In J. de Sá et al. (Eds.), **Artificial Neural Networks - ICANN, 17th International Conference**, Lecture Notes in Computer Science 4669, pp. 445-454, Porto, Portugal, September, 2007. Springer, ISBN: 978-3-540-74693-5 (*ISI proceedings*).
- [25] D. Duque, H. Santos and P. Cortez. Prediction of Abnormal Behaviors for Intelligent Video Surveillance Systems. In **Proceedings of the 2007 IEEE Symposium on Computational Intelligence and Data Mining (CIDM 2007)**, pp. 362-367, Honolulu, USA, April, 2007. IEEE, ISBN: 1-4244-0698-6 (*ISI proceedings*).

Participation in R&D projects in the last 5 years:

He participated in 4 R&D projects, being Principal Investigator of 1 project, namely:

- **Principal Investigator (PI)** of the project **PTDC/EIA/64541/2006 - SPAM Telescope Miner: worldwide unsolicited email detection using data mining techniques**, financed by FCT, from January 2008 to December 2010. Budget: 70000 euros.

Supervision of Graduate Students:

Supervised 1 PhD thesis and 10 MSc thesis. Currently he is supervising 4 PhD students.

Other relevant topics of his CV:

- **Associate Editor** of the **Neural Processing Letters** journal (Springer, ISI).
- **Reviewer** of several ISI journals (e.g. Expert Systems, Data & Knowledge Engineering, Neurocomputing) and conferences (e.g. IJCNN, DMin, ICDM, PPKDD).
- **Co-organized** the Knowledge Discovery and Business Intelligence - KDBI 2009 thematic track of EPIA;
- **Invited lecturer** in the International Summer School of Neural Networks in Classification, Regression and Data Mining (2003-06;2008; 2010).
- Acted as **external examiner** of 11 MSc and 3 PhD thesis.
- **Author** of the open source RMiner library, which facilitates the use of Data Mining applications in R (<http://www3.dsi.uminho.pt/pcortez/rminer.html>).

3.3 Rui Camacho

Biography: Rui Camacho received his Ph.D. in Electrical Engineering and Computers from the University of Porto (UP), Portugal, in 2000. He is Associate Professor at the Informatics Engineering Department of the Faculty of Engineering at UP, teaching undergraduate and graduate classes of Machine Learning and Data Mining. He is also researcher at the Laboratory of Artificial Intelligence and Decision Support (LIAAD), with the current research interests:

- Inductive Logic Programming;
- Data Mining and Machine Learning;
- Relational Data Mining;
- Applications of Bioinformatics.

Relevant publications in the last 5 years:

His most significant publications for the field in the last 5 years are:

- [1] Chapter 7 (pp 158-205) "Induction as a search procedure", Stasinou Konstantopoulou, Rui Camacho, Vítor Costa, Nuno Fonseca, in the book "Artificial Intelligence for Advanced Problem Solving Techniques", edited by Dimitris Vrakas e Ioannis Vlahavas, Aristotle University of Thessaloniki, Greece, pp. 166-216, 2008.
- [2] Max Pereira, Nuno A. Fonseca Vítor Santos Costa Rui Camacho, "Interactive Discriminative Mining of Chemical Fragments", in Proceedings of the 19th International Conference on Inductive Logic Programming, Springer-Verlag, LNAI series, Florence, Italy, 2010 (to appear).
- [3] Nuno A. Fonseca, Fernando Silva, Rui Camacho and Ashwin Srinivasan, Parallel ILP for Distributed-Memory Architecture, in Machine Learning journal, Vol. 74, Number 3, pp. 257-279, March 2009
- [4] N. Fonseca, V. S. Costa, R. Rocha, Rui Camacho, F. Silva, "Improving the Efficiency of ILP Systems", journal of Software: Practice and Experience, Vol. 39, Issue 2, pp. 189-219, Feb. 2009
- [5] N. Fonseca, Camacho, R. Rocha, V. S. Costa, "Compile the hypothesis space: do it once, use it often", Fundamenta Informaticae, Special Issue on Multi-Relational Data Mining(89):45-67, 2008.

Participation in R&D projects in the last 5 years:

He participated in various R&D projects, being Principal Investigator of 1 project, namely:

ILP-Web-Service: An Inductive Logic Programming based Web service

Supervision of Graduate Students:

Has supervised 2 MSc theses and 2 PhD theses. Currently supervises 5 PhD students.

Other relevant topics of his CV:

- Co-organized the ILP 2004 – International Conference on Inductive Logic Programming.

- Co-organized the ECML/PKDD 2005 – European Conference on Machine Learning and the European Conference on Principles and Practice of Knowledge Discovery in Databases.
- Was guest editor of the Machine Learning journal Vol. 64, N. 1/2/3, 2006.
- Belongs to the editorial board of the International Journal of Computational Intelligence in Bioinformatics and Systems Biology (IJCIBSB)
- Made review work for the following international journals: Journal of Computational Intelligence; IEEE journal of Systems Man and Cybernetic (SMC-B); Data & Knowledge Engineering (DKE), journal of Artificial Intelligence Research (JAIR).